## **TOSHIBA**





# SMALL BUSINESSES NEED BIG COMPANY PERFORMANCE

When it comes to telecommunications, the Strata® CIX40 IP business communication system delivers. Easy call handling scores points with employees and customers. Comprehensive features enable you to work just as you need. Scalability means you can expand capacity as your requirements change—without losing your initial investment. And because it's from Toshiba, you can count on unsurpassed reliability, audio clarity, and performance.

#### **POWERFUL STRATA CIX40 CAPABILITIES:**

- Affordable performance for small business
- Unique, wall-mountable, modular design
- 8 IP channels for IP telephone connections and IP Strata Net multi-system networking
- 8-16 digital telephone ports
- 3-6 CO lines with Caller ID
- 1-2 analog station ports

- Voice Mail and Auto Attendant
- Add advanced applications as you need them for Unified Messaging, Call Center ACD and Reporting, CRM integration, Voice Logging, Web-based Personal and System Administration, FeatureFlex feature customization, and more!
- Add employee stations, telephone numbers, and fax lines with ease
- Fully upgradeable, protecting your technology investment

#### MAXIMUM VERSATILITY

The Strata CIX40 is a highly versatile scalable system designed to give you the ultimate in feature and upgrade flexibility.

Configure it as a single site telephone system and add to it as your business grows, or as a branch location networked with other Strata CIX systems.

It functions as a traditional telephone system or as an IP telephony system. Whether you're ready for IP telephony today or sometime down the road, your options allow you to decide when and where it makes sense to deploy IP telephony.





# AFFORDABLE PERFORMANCE

## COMMUNICATIONS MADE SIMPLE

It isn't just a goal at Toshiba. It's our guiding force. Because no matter how sophisticated your telecommunications system, it should always stay true to its purpose: helping you communicate more easily and effectively. The Strata CIX40 does so brilliantly. No complicated procedures and no need for extensive training.

#### IT ALL BEGINS WITH THE EASY-TO-READ LCD DISPLAY

This makes functions, features, and key information readily-accessible. Programmable buttons let you assign your own functions based on how you work best. Thanks to call handling features like Caller ID, you can manage your calls—and your schedule—with ease, deciding which ones to accept now and which to send to voice mail. And big company solutions such as Auto Attendant and Voice Mail help you maintain a professional image after hours, or whenever you are unable to answer calls.

#### **BUILT-IN FEATURES THAT SAVE YOU MONEY**

Besides your computer, it's the smartest equipment in your office. The Strata CIX40 not only saves you money and improves profitability, but streamlines operations with numerous innovative features, including:

- Call control, giving you the ability to restrict long-distance calls or particular area codes
- Automatic call routing over the least costly trunk line or carrier
- Remote programming and testing, making upgrades fast, simple, and efficient



SoftIPT soft phone client for your PC

#### STAY MOBILE AND CONNECTED

Using wireless IP telephones and SoftIPT soft phone clients that run on your notebooks, tablet PCs, or PDAs via your wireless local area network (WLAN), you can roam anywhere your WLAN goes or anywhere your Internet connection takes you and maintain voice and data functionality.



The Toshiba Wireless Network Camera lets you capture live, high resolution video viewable from anywhere in the world via a standard Internet browser.





# THE POWER TO DO MORE

## FEATURES HIGHLIGHTS

System Features Account Codes Forced Voluntary Verifiable Account Code Button Account Code Revision Administration/Programming (Optional)\* Live System Programming Remote Access Alternate Answer Point Automatic Busy Redial Automatic Call Distribution (Optional)\* Advanced Call Routing Skills-Based Routing Priority Queuing Multiple Group Agent Login Call Recording Voice Assistant ODBC Database Text-To-Speech MIS Interface (Optional)\* Automatic Callback Intercom Automatic Dialing Buttons Automatic Hold Automatic Hold/Park Recall Automatic Line Selection Automatic Release From Hold Automatic Release From Voice Mail Auxiliary Device Interface (Optional) Background Music Interface with Station Control\* Busy Override Busy Station Transfer/Ringing Call Forward All Calls Busy No Ánswer Busy/No Answer Fixed External with Remote Setting System-wide Call Park to Station Call Park Orbits Call Pickup On-Hold/Park Ringing At Other Stations Meet-Me Page Directed Station Group CO Line Group Call Record to Voice Mail Call Transfer Camp-On External Calls Internal Calls

Recall

Call Waiting

Caller Identification Abandoned Call History Call History List Redial from List Indication While Busy Internal User Name Centrex Application/PBX Compatibility Centrex Ringing Repeat Flexible Station Numbering Delayed Ringing One-Button Centrex Feature Access

Centrex/CO Line Call Pickup Centrex/CO Line ID Flash Button Multi-Line Access and Control Class of Service Override CO Line Groups CO Line Queuing Conferencing (8 party) Multi-Stations Multi-CO Lines Continuous DTMF Signal Time Credit Card Calling ("O" + Dialing) Day/Night Modes with Auto Switching Delayed Ringing Direct Inward System Access Direct Station Select/Busy Lamp Direct Station Selection Console (Optional) All Call Voice Page Automatic Line Hold **DND Status Indication DND** Override CO Line Button Assignment Expanded Line Appearance Multiple DSS Consoles Night Transfer Speed Dial Button Assignment Voice or Tone Signaling DISA Security Code Revision Distinctive LÉD Indicators I Called I Hold I Use Distinctive Ringing Do Not Disturb Do Not Disturb Override Door Lock Control Door Phones DTMF and Dial Pulse Compatible DTMF Signal Time (160/80 ms) Dual Color LEDs End-to-End Signaling Exclusive Hold Executive Override (Break-In) Executive Override Blocking
External Amplified Speaker (Optional) Flash Button (Centrex/PBX Transfer or CO Dial Tone Recall) Flexible Access Code Assignment Flexible Button Assignment By User Flexible Station Numbering Flexible Line Ringing Assignment Delay 1 Delay 2 **Immediate** Group Paging Handsfree Answerback Intercom Headset Interface\* Hearing Aid Compatible Hot Dialing Hotline Service (Emergency Ringdown) LCD Alphanumeric Messaging LCD Automatic Callback Number Display

LCD Automatic Number Identification

LCD Automatic Park In Orbit

LCD Call Duration Display LCD Call Forward Source/Destination LCD Call Forwarded-From Display LCD Caller ID Abandoned Call Storage Call History Indication While Busy Telephone Number LCD Calling/Called Number Display LCD Clock/Calendar Display LCD CO Line Identification Incoming/Outgoing LCD Dial Input Verification LCD Directory Assistance LCD Feature Prompting with Soft Key Operation System and Station Features Voice Mail Features LCD Intercom User Name Display LCD Message Waiting Station Display LCD Multiple Languages (E-F-S) LCD Override Station Number Display LCD Recalling Station Identification LCD Search By Name and Dial LCD Speed Dial Directory Dialing LCD Station Status Display Least Cost Routing Loop Start Lines Loud Ringing Bell (Optional)\* Make Busy Trunk Station Memory Protection Message Waiting Indication Station Light Stutter Dial Tone Microphone Control Button Modular Handset and Line Cord Multiple Directory Numbers Primary DN Secondary DN Phantom DN Pilot DN Multiple FCC Registration
Music-On-Hold Multiple Interface\* Networking Multiple Systems Strata Net (Optional) Alternate Routing/Hop-off Centralized Attendant Centralized Voice Mail Centralized Network SMDR Distributed Network SMDR Coordinated Numbering Plan Path Replacement Extended Call Control Night Ringing Answer Code Night Ringing Over External Page\* Night Ringing Over Selected Page Zones (Optional)\* Non-Blocking Dialing Non-Blocking Intercom Off-Hook Call Announce Handset Speaker\*\*

Off-Premise Stations

One Touch Button

On-Hook Dialing Outgoing Call Restriction Paging (Optional)\* All Call Voice Page External Page Interface Group Paging Pooled CO Lines Pooled Line Buttons Privacy/Non-Privacy Privacy Override Private CO Lines Relay Service (Optional) Door Lock Control External Page Music-On-Hold Source Control Night Relay Service Release Button Release/Answer Button Repeat Last Number Dialed Ringing Line Preference Speakerphone On/Off Control Standard Telephone Compatibility with Message Waiting Speed Dial Station System Station Hunting Station Message Detail Recording Interface (Optional) System Maintenance Error Logs Automatic Fault Recovery Maintenance and Administration System Administration Logs System Trace (multi-level) SNMP Traps System Alarms (eMonitor) Traffic Measurement and reporting System Program Upload/Download\* Tandem CO Line Connections TAPI Compliant Tenant Service Toll (Destination) Restriction Restriction Override Restriction Override Revision Transfer Privacy Traveling Class of Service Uniform Call Distribution (UCD) User Programmable Feature Buttons Voice Mail Integration Call Record to Voice Mail In-band DTMF Signaling LCD Soft Key Voice Mail Control Transfer Direct to Voice Mailbox Voice Mail Conference Voice or Tone Signaling Volume Control Busy Override Tone Handset Handsfree/Speakerphone Ringing

\*\*On Strata CIX40, Speaker OCA is only available on IP telephones.



#### **Voice Mail Features**

Audio Prompts Automated Attendant (AA) Automatic Message Copy with Optional Delete Called Identification (Name) Caller ID (number) Caller Confirmation Prior to Transferring Call Monitor and Retrieve Call Record to Mailbox Call Queuing Call Screening Copy Mailbox Copy Range Directory Direct Transfer to Voice Mailbox Disk Space Notification Distribution Lists

Do Not Disturb (DND) Extensions—Scheduled Fax Tone Detection Future Delivery Guest User Mailboxes Independent Port Greetings Mailbox Function Lock Groups Security Code Personal Greetings Time Zone Setting Mailbox Number-Varied/Fixed Length Message Continuous Delete Continuous Playback Date and Time

Dial "O" For Attendant

Notification Pause During Playback Pause During Recording Playback Control Private Purging Reply Retrieval Control Return Receipt Verification Speed Control **Urgent** Volume Control Message Storage Personal Folders Message Queues Multiple System Languages

Forwarding

Paging
Office
Relay
Remote Administration
Reports
Shutdown using the Telephone
Dial Pad
Single-digit Menus
Soft Key Control with LCD Feature
Prompting
System Administrator's Mailbox
System Backup
Toshiba Plug and Play Integration
User Tutorial (New User)
Varied Sampling Rates
Voice Forms

#### **Attendant Console Features**

Alarm Reset Answer Button Answer Prompting by CO Line Attendant Conference Setup Day/Night Mode Switching Busy Lamp Field (BLF) Display Station Directory Number Station User Name Station Advisory Message Display Call Answer Priority Call Statistics Incoming and Total Export to Excel File Print by Range Call Waiting Count Caller ID Display Calling/Called Number and Name Display Color CRT Display

Dial by Name/Number Dialing an Outside Number for Station User Direct Station Selection Directory Display and Dialing Directory Entry Attribute Information Directory Entry Contact Information Door Phone Calling Door Unlock DTMF Tone Signaling from Dial Pad Key **Emergency Call** Emergency Page Feature On-Line Help Flexible Programmable Buttons Headset Operation\* Hold Calls

Hold Timer Display Incoming Call Identification Interposition Call Transfer Join/Split Calls Keyboard or Mouse Operation Load Sharing of Multiple Attendants Loop Buttons Loop Hold Display Message Entry and Display E-mail to Station User Print Messages Message Waiting Set and Cancel Multi-Tasking Notes Entry and Display for Calls Overflow Override Position Busy Mode Remote Operator (IP connection)

Release Button

Speed Dial Calling
Internal Calls
External Calls
Dial From Caller ID List
Supervised Loop Operation
Three-Way Calling
Through Dialing
Transfer Direct to Voice Mailbox
Trunk Group Control and Busy
Indication
Trunk Test and Verify
Windows™ PC Operation

Note: Optional features may or may not be extra cost items.

 Some feature implementation may require dealer supplied auxiliary equipment.

### **TOSHIBA**

## **GET MORE FROM TOSHIBA**

A world-renowned leader in technology for more than 130 years, Toshiba delivers the most reliable IP business communication solutions available today. Toshiba America Information Systems (TAIS) brings together the expertise and know-how of the company's Telecommunication Systems, Digital Products, and Storage Device Divisions to deliver technologically advanced, integrated solutions that empower people to be more productive at work and at home. Toshiba is responsible for some of the world's most innovative business communication solutions, from leading-edge VoIP, converged and digital telecommunications products to mobile computing, storage, and network security cameras.

Trust the innovation leader—Toshiba's Telecommunication Systems Division (TSD) has more than 40 years of experience in delivering the industry's most reliable, durable and dependable business communication systems. Toshiba designs systems with backward and forward migration, allowing enterprises to retain their initial investment, while they move to new technologies. Toshiba's VoIP, converged and digital telephone solutions enable today's enterprises to take full advantage of the tools, devices, and voice and data communications technologies available now and in the future—Empowering enterprises to stay more connected to their customers, vendors and each other.



## Toshiba America Information Systems, Inc., Telecommunication Systems Division

9740 Irvine Blvd., Irvine, CA 92618-1697 (949) 583-3700 www.telecom.toshiba.com